XI ONE ONE MASTERING

Thank you for purchasing your mastering with EOOM!

Please email your track(s) to raff@elevenoneonemastering.com along with some information about how you would like your tracks to be mastered, i.e., do you want them super loud with compromised dynamics? Do you want them nicely balanced with dynamics intact and with a competitive loudness? Do you want them to be a certain LUFS for a particular platform?

Please state whether your master(s) is for Digital or Vinyl use, or both.

Please send a downloadable link with **Dropbox, Google Drive,** or similar. If sending multiple files, please send them in a folder with the folder named accordingly. Please ensure that your artist name is in the file name, and if you run a record label, please check the pre-masters to ensure they adhere to the specific requirements stated here. If you do send your files via wetransfer, please change the transfer expiration days from the default 3 days to 7 days to avoid any potential delays with your music being mastered.

Pre-Master Specifications: Please send your pre-masters in either 44.1/48k 16/24 bit, preferably at -10db peak, but no louder than -6db peak. Tracks that are red-lining or with no headroom will be rejected and you will be contacted to provide adequate pre-masters.

Please allow for a **3-4 business day** turnaround. Our engineer will send over your master(s) via Wetransfer from the same email address above. Please check your spam if you should have received your master(s) on the scheduled date before contacting us. You are allowed **unlimited** revisions per track as we want to ensure you are happy with the result(s).

If you have subscribed to our mastering subscription, you now have access to our Whatts App support number. This number is purely for mix and master questions, feedback, and support. Phone calls will not be taken on this number and please refrain from dropping links or any other media. Voice notes are welcomed as our mastering engineer prefers to communicate more in-depth responses this way. **Email us for the number.**